

## **CANCELLATION POLICY**

### **Time is precious**

We ask our clients for a courtesy 24-hour notice to cancel or reschedule your appointment without charge. We understand that special circumstances are unavoidable and a cancellation may be necessary, and with a 24-hour notice or more there is never a charge. Please call me directly on my cell number 408-781-5411. Thank you!

If you are unable to make your appointment without calling and canceling prior, there will be a charge of 100% of the service price.

## **RETURN POLICY**

We've researched and tested all of the product lines we sell to make sure they meet our high standards. Due to health and safety regulations, we can only accept returns on merchandise that has been unused and unopened in its original packaging within 7-days from date of purchase for a full refund.

Refunds will be issued in the original form of payment for the price paid.



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